

PRIVACY STATEMENT GAASPER CAMPING AMSTERDAM MAY 2018

Personal Data

Whenever you use the services of Gaasper Camping Amsterdam, we need to register some of your personal details. It is our policy to handle your personal data with the utmost care and transparency. This privacy policy is designed to inform you for what purposes and in what way your personal data are processed. This privacy policy applies to all personal data that are processed whenever you make a booking through us, make use of our services, visit our website or communicate with us.

Who are we?

Gaasper Camping Amsterdam is committed to providing you with the perfect holiday. Gaasper Camping Amsterdam is the trade name of the private limited company Gaasper Camping Amsterdam B.V. Gaasper Camping Amsterdam bv has its registered office in Amsterdam at Loosdrechtdreef 7 (1108 AZ).

What data do we collect and why?

Your personal data are primarily processed by us to provide you with a perfect holiday. Whenever you make a booking for available camping spaces offered by Gaasper Camping Amsterdam, it is standard procedure to register the personal data you provide that are necessary to make the camping space available to you.

Booking details

Booking details include information about the holiday you have booked through us, such as the type of camping equipment, date of arrival, departure date, persons in your group and preferences. In order to process and confirm your booking, these data are registered in our booking system.

Name and address details

Your name and address details are required for us to enter your booking in our booking system and to register your details in the compulsory night register.

Telephone number and email address

Confirmations for bookings will be sent to the email address you have provided, alongside any interesting information about the campsite, your stay and its surroundings. Should we have any further questions for you shortly before your stay, we will contact you by phone.

Date of birth

Bookings can only be made by persons above the age of 21. By providing your date of birth, we are able to verify whether you are authorised to make a booking.

Online

If you get in touch with us using the contact form on the website, your title, name and contact details will be registered. Only your name and email address will be registered regarding any questions you may ask. The same applies for any messages you send us by email. We need to register these data in order to communicate with you.

On what basis do we process personal data?

When processing your personal data, we act in compliance with the rules set out by the General Data Protection Regulation. As such, there is always a basis that warrants the processing of your personal data. Your personal data are primarily processed in relation to making a booking. These data are required for us to execute the agreement between you and Gaasper Camping Amsterdam. If you do not provide us with the personal data required, you will not be able to make use of our services. Gaasper Camping Amsterdam has a legitimate interest with regard to the processing of your data within the context of improvements to our services, our marketing activities and contact with our reception. Nevertheless, in this regard, we have carefully considered the interests of you, the customer, and those of the organisation. Furthermore, the processing of a number of your details is necessary in order for us to comply with a statutory obligation. For example, we are required by law to register some of your details in the night register. In the event that we should require more details from you, we will always request your consent for such details.

With whom do we share your personal data?

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We are required to register your name, place of residence, date of arrival and departure in the night register. The municipality may request that we provide the data contained in the night register. We make use of the services of third parties, such as IT providers and webhosting providers, for the management of our systems and the provision of services. We ensure that these third parties handle your personal data in an appropriate and diligent manner if and insofar as they have access to such data.

How long are your data retained?

Your personal data are retained for no longer than is necessary to realise the objectives that are included in this Privacy Statement, unless we are required to retain such data for a longer period of time pursuant to a statutory obligation. Any communications with our reception will be deleted within a year after the communication took place, unless the content of the message may be crucial to your booking or to potential future bookings.

How are your personal data protected?

Gaasper Camping Amsterdam has put technological and organisational security measures in place to protect your personal data against loss or unauthorised use, such as unauthorised access to the data. These measures take into account the state of the art and the implementation costs, allowing us to guarantee an appropriate level of security, given the risks that the processing of personal data and the nature of the personal data to be processed entail. Our policy is designed to ensure that the only persons who have access to your personal data are employees who actually require such access for the performance of their duties.

What are your rights?

The right of inspection and the right to rectification, restriction of processing and erasure. In the event that your personal data are processed by Gaasper Camping Amsterdam, you are entitled to receive a copy of the data that have been collected about you. Please direct any such requests to the following email address: info@gaaspercamping.nl. Gaasper Camping Amsterdam will respond to your request within one month of receipt. If the statement shows that your personal data are incorrect or incomplete or if, in your opinion, in consideration of the purpose of the registration, you feel that certain data should not be included in the Gaasper Camping Amsterdam database, then you may request that Gaasper Camping Amsterdam amend, delete or restrict these data. In addition, you have the right to object to the processing of your data. Such requests can likewise be directed to the email or postal address listed above. Should you request that we amend or delete information that is necessary for the execution of the agreement, this may result in your no longer being able to use our services.

Right to withdraw consent

If you have consented to the processing of your personal data, you have the right to withdraw that consent at all times. We will then cease to process the personal data that were processed based on your consent.

Complaints

If you have any complaints about the way in which your personal data are handled, please let us know by sending us an email (info@gaaspercamping.nl). We will do our very best to address your complaint. You also are entitled to submit your complaint to the national supervisory authority, the Dutch Data Protection Authority.